



STORM PRIORITY ROADSIDE SERVICE 1-855-STORMHQ

WEATHER THE STORM WITH GOODYEAR® FLEET HQ®

When severe weather strikes, millions of people can lose power, phone, cable, gas and other essential services. Your fleet might already be in the affected area or in transit to get there. The risk of tire service issues due to traveling long distances and road debris grows exponentially during these emergencies. Weather experts predict that large and violent storms will become more common. In situations like this, speed matters to you and your customers.

Turn to Storm Priority from Goodyear Fleet HQ, a service to support you when you need it the most. We have created a dedicated line that utility fleets can call during power outages and other emergency situations. When the fleet manager or a driver calls this dedicated number, the call comes in as a high priority and gets answered quickly. The agents at our in-house 24/7 call center will use an abbreviated process. Once they quickly capture the necessary information, they will locate and dispatch the nearest participating dealer to the rescue.

With more than 1.6 million vehicles successfully serviced through our Solution Center, Goodyear Fleet HQ has the industry expertise and on-the-ground experience to help get your fleet up and running fast.

HELP YOUR CUSTOMERS FASTER WITH STORM PRIORITY

- Speed is our primary concern. Trained agents help get your fleet back on the road as quickly as possible
- Our Dealer network, with its service trucks and expert technicians, delivers fast, reliable service 24/7
- Event reporting will help you be better prepared for the next emergency

WHEN STORM PRIORITY IS ESSENTIAL

- Developing disaster – ice storm, thunderstorm, etc.
- Anticipated event – approaching hurricane, tropical storm, etc.
- Unanticipated act of terrorism or other disaster

SPECIAL PRICING

Goodyear National Account holders may be eligible to purchase Goodyear and Dunlop® commercial and consumer tires at very competitive rates with the Public Utility Program. Contact your Goodyear Representative for more details. For a list of participating Goodyear Dealers or to start a Goodyear Utility National account, please visit goodyearfleetnetwork.com or call 888.453.0021.



DURING EMERGENCIES CALL
1-855-STORMHQ
1-855-786-7647

DURING NORMAL OPERATIONS CALL
1-866-FLEETHQ
1-866-353-3847

GOODYEAR
FLEET HQ®