



Goodyear / Comdata Tire Discount Program FAQ

- What is the Goodyear / Comdata National Account Program?
 - This is a Goodyear's national account tire and service program #1932 specific for Comdata members to help them save money on tires and get back on the road fast.
- What are the member benefits?
 - The member benefits include:
 - Nationwide Discounted Pricing on Tires, Retreads and Services
 - 24/7 Roadside Assistance Without a Dispatch Fee
 - Dedicated Comdata Roadside Service Phone: 1-833-COM-TIRE
 - Consistent product and service availability
- How do I activate the tire discount program?
 - Visit www.goodyeartrucktires.com/comdata, and complete a brief online form. It will take less than 5 minutes. Once completed, you will receive a confirmation email once your form is approved.
- What happens after I submit my online form?
 - A confirmation email will be immediately sent to you verifying that your form has been received. You must use a valid email address.
 - Within the next 1-2 days your application will be processed.
 - Once approved, you will receive a welcome email including your member credentials: National Account #1932 and Member # (Comdata Account Code)
 - You will need to provide your National Account #1932 and Member # (Comdata Account Code) to access your discounted pricing
- How do I purchase tires through the program?
 - Visit any Goodyear Commercial authorized dealer and present your Goodyear National Account #1932, Member # (Comdata Account Code) and a valid debit or credit card. Valid debit or credit cards include your Comdata Credit Card (valid only at certain locations), American Express, Visa and Master Card.
- How do I access my Comdata pricing? How much is a tire?
 - Coming Soon: You will have access to Goodyear's Tire Selector with Pricing Tool located on your Comdata Intranet. Comdata will also send out a PDF document with the current pricing.
- How am I billed for my purchases?
 - You will be charged on the credit card chosen at the point of sale. You will also receive an itemized invoice in your email once the transaction is finalized. If you have any billing issues, please contact your Goodyear Account Rep.
- Where can I find my National Account # and Member #?
 - These numbers can be found in your welcome email. Hint: Your member # is your Comdata Account Code.
- What is my Goodyear / Comdata National Account number?
 - Your National Account number recognizes you as a Goodyear National Account. The program's national account number is #1932.

- What is my membership number (Comdata Account Code)?
 - It is a 5 character number (two letters followed by three numbers) that identifies you as a Comdata Account member. Hint: It is also your Comdata Account Code. The dealers need this number to process program transactions in their system. It ensures that you get charged the program published prices for tires, retreads and tire related services. It also ensures you don't get charged a dispatch fee for road service calls.

- How long does it take to process my form?
 - During normal volume times, forms are processed in 1-2 days. During high volume times, it can take up to two weeks to receive your membership email.
 - If you are sales tax exempt, please fill out the sales tax exempt form.
 - Visit www.goodyeartrucktires.com/comdata
 - Select "Yes" for being sales tax exempt
 - Click "[Download the Sales Tax Exempt Form](#)"

- Does the program give me credit to purchase tires?
 - No, your membership does not give you a credit line with Goodyear. All purchases must be put on a valid debit or credit card (Visa, MasterCard and American Express).

- How do I find a Goodyear Authorized dealer near me?
 - Please visit www.goodyeartrucktires.com and select the Dealer Locator to find all authorized dealers near you.

- What credit cards are accepted through the program?
 - Comdata Credit Card (valid only at certain locations), Visa, MasterCard and American Express are accepted through the program.
 - The Goodyear Credit Card is not a valid form of payment on the program at this time